

Hillsborough County

Disaster Preparedness Guide

INSIDE

Four Steps to Disaster Preparedness

Prepping for All Disasters

Hurricane Season
(June 1 – November 30)

Hurricane Maps

Important Contact Information



Hillsborough
County Florida

Disaster Preparedness Guide

Contents

Hillsborough County Emergency Management	1
Four Steps to Disaster Preparedness	1
1. Determine Your Risk.....	2
2. Make a Plan	3
3. Stay Informed	8
4. Get Involved	16
Disaster Kit Checklist	5
Hurricane Season in Hillsborough County (June 1 – Nov. 30)	9
Evacuation Map/Shelter List	12-13
Ready to Recover	17
Family Communications Plan	19
Hillsborough Seniors	20
Mobile and Manufactured Homes	21
Homeless and Community Services	22
Housing Assistance	23
Important Contact Information	24

Hillsborough County Emergency Management

A Great Place to Live, Work, and Play

Located in the thriving center of West-Central Florida, Hillsborough County is the largest county on the west coast of Florida, and a major part of the Florida High-Tech Corridor along Interstate 4. Situated between Orlando and the Gulf of Mexico, Hillsborough County features stunning natural treasures, a plethora of entertainment options, major employers, and the University of South Florida, a premiere research institution, all in a year-round temperate climate. Hillsborough County is a great place to live, work, and play.



Emergency Management is Prepared for You

The Office of Emergency Management, a division of Hillsborough County Fire Rescue, is responsible for planning and coordinating actions to prepare, respond, and recover from natural or man-made disasters in Hillsborough County. The Office manages the County Emergency Operations Center, conducts emergency training, provides public education, helps coordinate the Community Emergency Response Teams, and many other tasks.

Four Steps to Disaster Preparedness

1. Determine Your Risk

An important first step for all residents is to determine risk, as hurricanes are not just coastal disasters. The impacts of wind and water can be felt for hundreds of miles, and knowing a location's vulnerability is vital. Beyond hurricanes, your location might be at risk for other disasters as well. Visit **page 2** for a list of potential disasters.

2. Make a Plan

Being prepared starts by having a plan. Where do you go if you have to evacuate? What should you do if you are sheltering in place? What should you have packed and ready? What is in your disaster kit? What about your business? Having a plan for every scenario is the best way to reduce your risk in case of a disaster. On **page 3**, find tips to tailor your plan specific to your needs. A full list of items to pack in your disaster kit can be found on **page 5**.

3. Stay Informed

During a disaster, it's important to stay up-to-date with the latest information from a reliable source. In Hillsborough County you can trust [HCFL.gov/StaySafe](https://www.hcfl.gov/StaySafe), the HCFL Alert system, and the County's social media channels on Facebook, X, and Nextdoor (@HillsboroughFL) to bring you the latest information when it's available. For County information during a storm, call **833-HC STORM** or **833-427-8676** the County's storm information line. Check out **page 8** for more details.

4. Get Involved

There is always a need for helping hands before, during, and after a disaster. Learn how you can serve fellow residents during large-scale emergencies. Volunteer opportunities are available locally for individuals and groups. Find out more on **page 16**.

1. Determine Your Risk

While hurricanes are the most talked about disaster, other disasters can occur at any time. Determining your risk is the first step in staying safe and being prepared for all hazards and disasters, no matter your location.



Lightning and Thunderstorms

- If thunder roars, go indoors
- Stay inside for at least 30 minutes after thunder stops
- Do not use trees for cover
- Do not lie down in an open area
- Stay away from bodies of water
- Find a place to take cover, like a restroom in a park, a shelter on a beach, or inside a nearby business



Tornadoes

- Know the terms of a tornado threat:
 - Tornado Watch: tornadoes are possible, remain alert
 - Tornado Warning: tornadoes are confirmed, take shelter
- Head to an interior room without windows on the lowest floor of the building
- Never stay in an automobile
- If you are outside with no shelter, lie down in a low lying area, flat on the ground with your head covered



Wildfires

- Keep your home ready by removing dry leaves and plants within 5 feet of your house
- Report a fire to authorities immediately
- If ordered to evacuate, do so immediately
- Do not return until officials say it is safe to do so



Active Shooter

If there is an active shooter in your vicinity:

- Run if there is an easy escape path and evacuate the area
- If running is not possible, find a place to hide from the shooter
- As a last resort, if you cannot run or hide, fight



Extreme Heat

- Stay cool indoors
- Drink plenty of fluids
- Do not leave children or pets in cars
- Wear sunscreen and appropriate clothing
- Know the signs of heat-related illnesses
- Follow all other CDC recommendations



Marine Hazards and Rip Currents

- Do not swim against the current
- Stay calmly afloat and signal for help
- Escape the current by swimming parallel to the shoreline
- When out of the current, swim at an angle toward the shore



Flooding

- Move to higher ground immediately
- Do not drive on or into a flooded roadway – turn around; don't drown



Suspicious Behavior

- If you see something, say something
- You can report suspicious behavior to your local law enforcement agency or by calling **1-855-FLA-SAFE (1-855-352-7233)**



Hazardous Materials Incident

- Listen for direction from authorities on evacuating or sheltering in place



Damaged buildings

- Do not enter a damaged building until local authorities say it is safe
- Leave your home if there is shifting or unusual noises
- Don't walk or drive through floodwaters



Power lines

- Stay far away from damaged power lines whether they've fallen or are dangling overhead



Power Outage

- Use flashlights not candles to avoid fire risk
- Practice portable generator safety; see **page 11**
- Be careful with food and water- food in the refrigerator can start to spoil after four hours; drink bottled water only, as purification systems may not be working, and always use camp stoves/grills outdoors only

Evacuation Zones vs. Flood Zones

Though they are often mistaken for each other, Flood Zones and Evacuation Zones are two very different things. So what's the difference? When do you use them? Here is what you need to know:

Evacuation Zones	Flood Zones
<p>These are areas that may be ordered to evacuate during a hurricane. These zones are mapped by the National Hurricane Center and indicate areas that will be affected by storm surge.</p> <p>Zones in Hillsborough County are identified from A - E, and there are parts of the county that are not in an evacuation zone. On the other hand, all mobile and manufactured homes are considered Zone A, regardless of where they are in the county.</p>	<p>These federally identified zones indicate a property's risk for flooding throughout the year. This zone has nothing to do with hurricanes or other emergencies, and everything to do with your property insurance and building requirements. Every property is in a flood zone.</p>

It's important to know both your Flood Zone and your Evacuation Zone, and the difference between them. You can find out your evacuation and flood zones by using the tools at [HCFL.gov/StaySafe](https://www.hcfl.gov/StaySafe).

Still unsure? Here's a helpful guide on when to use which map:

When to check your Evacuation Zone	When to check your Flood Zone
<ul style="list-style-type: none"> • Before hurricane season to make sure your family is prepared • During a hurricane or major storm, to know if you should evacuate 	<ul style="list-style-type: none"> • If you own, rent, or are buying a new property and don't know if you need flood insurance • If you refinance or get a mortgage • If you need building permits for work on your property

2. Make a Plan

Disaster Preparedness Checklist

It's never too early for Hillsborough County residents to prepare for a major event. Before a storm or other disaster heads this way, follow these steps below to prepare your families, homes, and businesses.

Know your zone: A flood zone is not the same as an evacuation zone. Learn the difference and find out which zone you are in by visiting [HCFL.gov/StaySafe](https://www.hcfl.gov/StaySafe).

Prepare your pets: Stock the necessary supplies for your pet, including a pet crate, food, medications, proof of current vaccinations, and registration tag.

Pre-register for Special Needs Disaster Assistance: Residents with special needs, seniors, and those without transportation can pre-register for shelter and transportation at [HCFL.gov/StaySafe](https://www.hcfl.gov/StaySafe) or [hillsborough.floridahealth.gov](https://www.hillsborough.floridahealth.gov).



Get your property storm-ready: Take steps to get your residence or property ready for hurricanes and other inclement weather. **See page 10.**

Review Insurance policies: It is important to review and understand your policies including your deductibles. Take pictures of your valuables; take important papers with you if you have to evacuate and/or scan them into a computer file.

Consider buying flood insurance. Flooding can occur everywhere in Florida, not just along the coastline. A standard homeowner or renters' policy does NOT cover damage from flood; you will need to purchase a separate flood insurance policy.

Ready Your Business

Disasters come in many forms and can cause a business to close for days, weeks, or more. Revenue loss, damage to buildings and inventory, loss of electricity, staff shortages, and more may be likely. Here are a few tips to prepare a business to be ready for a disaster:

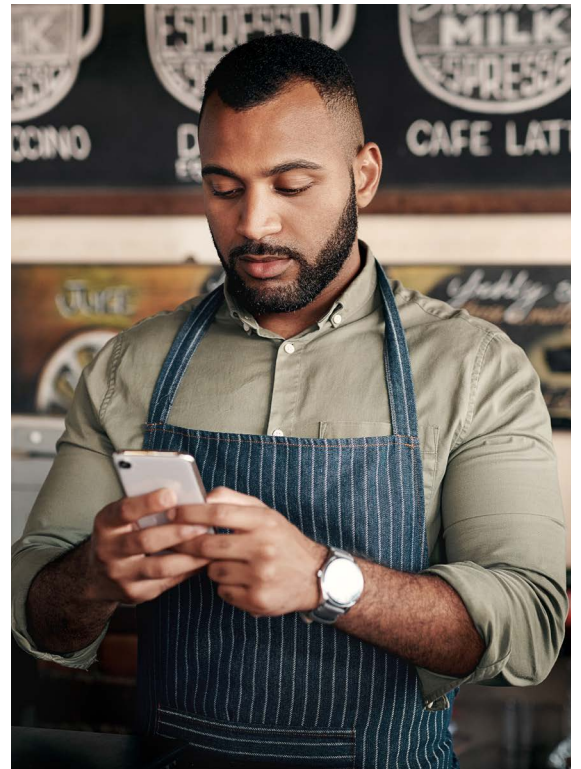
Make a Disaster Plan

As a business owner there is much to consider when creating a business continuity plan.

1. Employees are the backbone to most businesses. Have a plan to communicate with employees during an emergency. It is important to make employees aware of business hours or closures, and employees should know the evacuation and flood zones of the business and of their personal residence.

To ensure that employees and their families are safe, it is important for business owners to communicate the business's disaster plan and provide employees with disaster planning resources such as Hillsborough County's Disaster Guide.

2. Customers will want to know when a business is closed and when their doors are open. How will the business communicate with customers during and after a disaster? How will customers know that a business is open or closed and the safety of the area?
3. Shoring up physical space is crucial to brick-and-mortar businesses. If there is time to prep a business's physical space, what is the plan? Renting? Find out if the landlord has a disaster plan for the building.
4. Now is a good time to check insurance policies to find out what is covered and ensure the policy is up to date. Take pictures of inventory, equipment, and other business assets. These will come in handy with your insurance company if a disaster occurs.
5. Business equipment could be damaged in a disaster. Does the business have a back-up generator to keep equipment running? Are business records stored electronically or in a file cabinet? Consider how important documents might be backed up now, prior to a disaster.
6. If a business uses local suppliers, the supply chain may be affected in a disaster. Having a list of alternative suppliers and a contingency plan will be useful.



Disaster Kit Checklist

General

- Two-week minimum supply of medication, regularly used medical supplies, and a list of allergies
- A list of the style, serial number, and manufacturer information of required medical devices
- Batteries
- Flashlights, do not use candles
- NOAA Weather Radio, battery operated or hand cranked
- Cash, banks and ATMs may not be available after a storm
- Cell phone chargers
- Books, games, puzzles, or other activities for children

Phone Numbers

- Maintain a list of important phone numbers including: County emergency management office, evacuation sites, doctors, banks, schools, veterinarian, out of town contacts, friends and family

Clothing

- Rain gear such as jackets, hats, umbrellas and rainboots
- Sturdy shoes or boots and work gloves

Special Needs Items

- Specialty items for infants, small children, the elderly, and family members with disabilities

First Aid Items

- First Aid Manual
- Sterile adhesive bandages of different sizes
- Sterile gauze pads
- Hypoallergenic adhesive tape
- Triangular bandages
- Scissors
- Tweezers
- Sewing needle
- Moistened towelettes
- Antiseptic
- Disinfectant wipes
- Hand sanitizer
- Thermometer
- Tube of petroleum jelly
- Safety pins
- Soap
- Latex gloves
- Sunscreen
- Aspirin or other pain reliever
- Anti-diarrheal medicine
- Antacid
- Laxative
- Cotton balls
- Q-tips

Food and Water

- Food
- Nonperishable packaged or canned food and beverages, snack foods, juices, baby food, and any special dietary items to last at least seven days
- Water, one gallon per person per day
- Non-electric can opener
- Paper plates
- Napkins
- Plastic cups
- Utensils

Important Documents

- Insurance cards
- Medical records
- Banking information
- Credit card numbers
- Copies of social security cards
- Copies of birth and/or marriage certificates
- Other personal documents
- Set of car, house, and office keys
- Service animal I.D., veterinary records, and proof of ownership
- Information about where you receive medication, the name of the drug, and dosage
- Copy of Will

*Items should be kept in a waterproof container

Vehicle

- Keep your motor vehicle tanks filled with gasoline

Pet Care Items

- Pet food and water to last at least 7 days
- Proper identification
- Medical records/microchip information
- A carrier or cage
- Muzzle and leash
- Water and food bowls
- Medications
- Supplies for your service animal

FloridaDisaster.org

When to Stay and When to Go

In case of a disaster, it may be safest for your family to evacuate, or it may be better to shelter in place. These tips can help you create a plan in case of any disaster.

Stay or Go? Evacuating During a Storm

Having a plan means knowing when you can safely stay and when it's time to go. Check here for a guide:

1. Has Hillsborough County ordered an evacuation?

NO

If there's no evacuation order, you can safely shelter in place no matter where you are.



YES

See question 2

2. Do you live in a mobile or manufactured home?

NO

See question 3



YES

Go! Mobile and manufactured homes are considered zone A and must evacuate when an order is called. Consider the options under question 4 when making your evacuation plan.

3. Do you live in an evacuation zone?

NO

You will not be ordered to evacuate. Shelter in place and consider hosting friends and family that may need to evacuate.

I don't know

Find your evacuation zone at [HCFL.gov/StaySafe](https://www.hcfl.gov/StaySafe). Remember, evacuation zones are different than flood zones.

YES

See question 4

4. Was your zone ordered to evacuate?

NO

Shelter in place and consider hosting friends and family that may need to evacuate.



YES



It's time to go! When evacuating, it's important to have a plan. Consider the following options from first to last when setting your plan.

1. Reach out to family and friends outside the evacuation zone to see if they can host you.

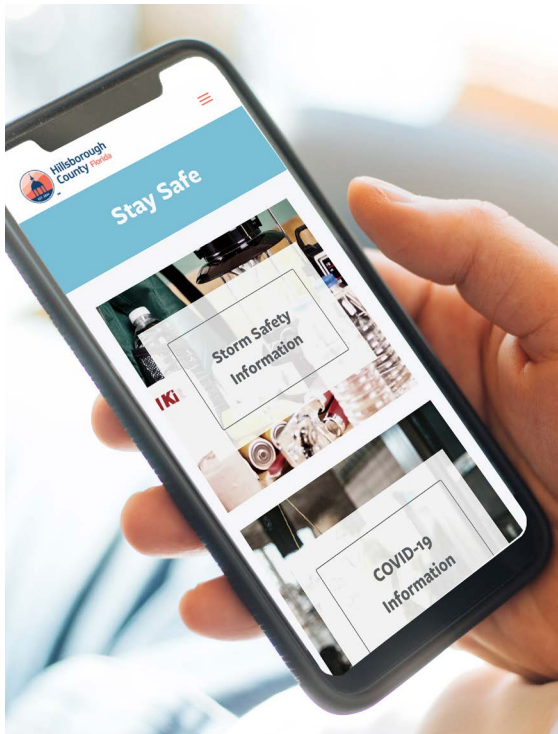
2. Hotels and motels outside of the evacuation zone are great options for evacuating.

3. If you have no other option, take shelter in a Hillsborough County emergency shelter. **This should be a last resort.**

Evacuation Plans

If you live in an evacuation zone, you may be called to evacuate in an emergency. Mobile and manufactured home residents throughout the County must evacuate when an order is called. When creating an evacuation plan, consider the following:

- Have a plan on where you will relocate
- Plan for delays and multiple stops; keep your gas tank full
- Keep cash on hand in case you need to utilize a transportation service
- Plan to evacuate tens of miles instead of hundreds of miles
- Know where to find State Evacuation Routes to get on the highway faster. These signs are usually white and blue and read “Evacuation Route”
- Visit the Hillsborough County Hurricane Evacuation Area Tool on [HCFL.gov/StaySafe](https://www.hcfl.gov/StaySafe) for real time shelter locations and evacuation routes
- Visit [GoHART.org](https://www.goHART.org) for bus evacuation routes
- Remember: If you do not evacuate when transportation is made available, the storm may prevent additional vehicles from coming to pick you up



Shelter in Place Plans

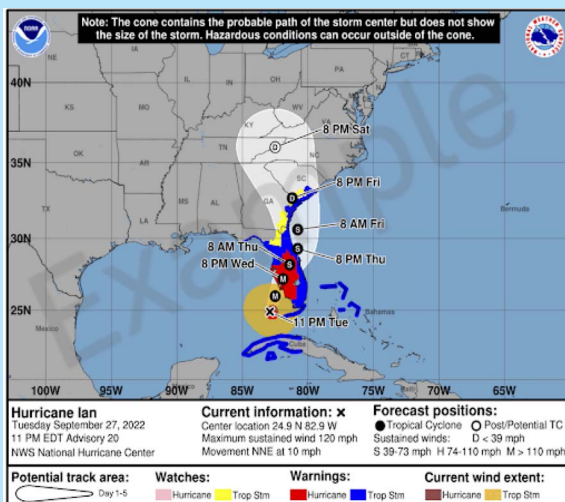
Sheltering in place may be best if you’re not in an evacuation zone, or if **there is not a hurricane-related disaster**. To shelter in place, follow these steps:

- Go inside immediately; take family and pets with you
- Close and lock your doors and windows; close air vents and fireplace
- Turn off your fans, air conditioning, and heating systems
- Turn off all exhaust fans in kitchens, bathrooms, or other spaces
- Go into an interior room with as few windows as possible
- Stay in place until advised it’s safe to leave
- Monitor local TV stations, radio stations, [HCFL.gov/StaySafe](https://www.hcfl.gov/StaySafe), and official Hillsborough County social media on Facebook, X, and Nextdoor for updates

3. Stay Informed

Get Connected. Stay Alert.

- **HCFL Alert** is Hillsborough County's official mass notification system to keep everyone informed about emergencies. Register at [HCFL.gov/HCFLAlert](https://www.hcfl.gov/HCFLAlert)
- Follow Hillsborough County's official social media accounts @HillsboroughFL on **Facebook** and **X**, and sign up for **Nextdoor**, for official information and updates during emergencies



New map experiment

Beginning on or around August 15, 2024, the National Hurricane Center will begin issuing an experimental version of the cone graphic that includes inland tropical storm and hurricane watches and warnings in effect for the continental United States. Recommendations from social science research suggest that the addition of inland watches and warnings to the cone graphic will help communicate inland wind risk during tropical cyclone events while not overcomplicating the current version of the graphic with too many data layers. The current cone graphic will continue to be available, and there will be no changes with respect to how coastal watches and warnings are displayed on that graphic.

Storm Surge: Real Threat, or Hollywood Myth?

You may have noticed tall signs in your neighborhood warning you about storm surge. Those aren't real, right? Wrong.

Storm surge is what happens when water from the ocean is pushed to shore by weather like tropical storms or hurricanes. During hurricane season, storm surge is one of the primary threats to Hillsborough County residents, and one of the factors that determine whether your neighborhood will be ordered to evacuate.

Making and Using Sandbags

When used correctly, sandbags may be useful in redirecting stormwater and debris from your home. However, there are some limits to what sandbags can do.

Learn about making and using sandbags, at [HCFL.gov/StaySafe](https://www.hcfl.gov/StaySafe).

Hurricane Season in Hillsborough County (June 1 – November 30)

Throw these 8 Hurricane Myths to the Wind

Don't let untrue claims about hurricanes put your family at risk. Hurricane season spawns lots of myths and disinformation. Here are eight of them:

Myth	Fact
Placing tape on windows helps prevent glass from breaking in high winds.	If anything, tape holds together large chunks of glass that are more dangerous than small shards. Forget tape. Install shutters, plywood, or impact-resistant windows.
Wind is the deadliest part of a hurricane.	It's water. About half of hurricane-related deaths in the United States are attributed to storm surge, the sea level rise caused mainly by a tropical system pushing water toward the coast. Flooding due to rain is another major killer.
I'm not in the track "cone of uncertainty," so I'm OK.	The cone shows the possible path of the center of a storm. It does not depict potentially destructive weather which can extend far beyond.
Emptying the swimming pool keeps it from overflowing into your house during heavy rains.	This precaution doesn't hold water. Saturated ground can lift an empty pool. A pool filled with water is more likely to stay put.
Get as far away as possible from a storm's projected path.	When evacuating, go to a safe location where your family can ride out the storm, such as a hotel or friend or family member's home in a nearby town or county. Usually evacuating hundreds of miles away is unnecessary. Staying at a hurricane shelter is the last option.
After a storm passes, you're safe.	People die or are badly injured removing debris from their homes and yards, falling off ladders while making repairs, accidentally touching high-voltage power lines, entering floodwaters, and becoming overheated. Be sure to remove debris safely and with the aid of others.
Your homeowners insurance has you covered.	Most policies do not pay for repairs or losses due to floodwater. That often requires an additional policy, or a rider to the one you have.
It can't happen where I live.	Floridians who say they live in an area where hurricanes don't hit, or a storm struck last year so it won't happen again, are wrong. Long-term hurricane season forecasts, as well as days-out predictions of a hurricane's path, are unreliable. It's wise to prepare, every year.

Prepare Your Property

Hurricanes, tropical systems, and even intense afternoon thunderstorms can cause serious damage. Here are steps you can take to get your property disaster ready:

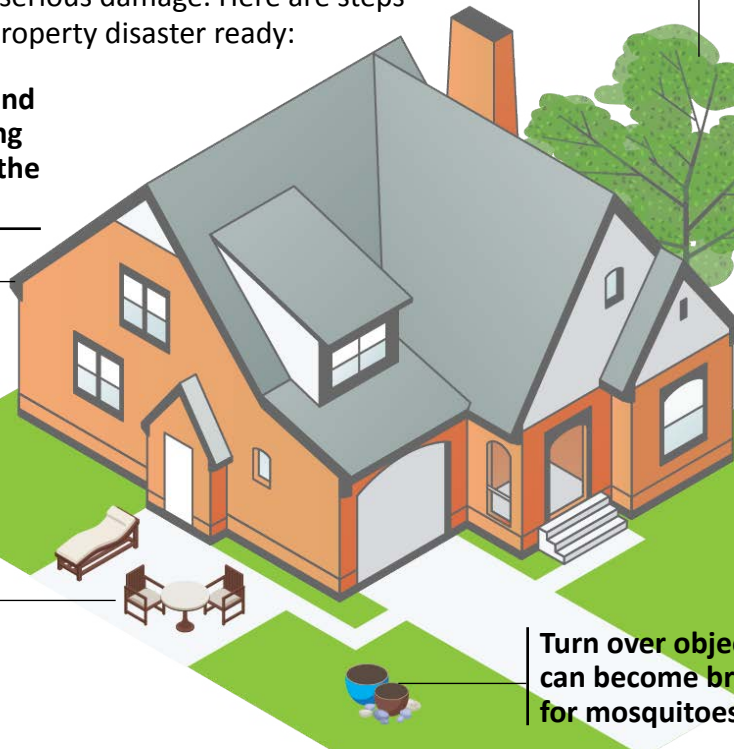
Clean rain gutters and drain pipes, ensuring no obstacles block the flow of water.

Remove trees with rotting trunks, and trim limbs and shrubs near your house.

Move patio furniture, potted plants, bird baths, and other lightweight, unsecured items indoors. Items that can't be moved indoors should be tied down or secured.

Keep your insurance information and other important documents in a fireproof, waterproof safe or box. Inventory everything you have with video or photos.

Turn over objects that collect rainfall and can become breeding grounds for mosquitoes.



Renters should also be prepared to weather a storm. Renters should consider getting insurance to protect their belongings. Landlords should make sure tenants know if there are any responsibilities that the tenants must take care of on the property. Both parties should consider exchanging emergency information in case it's needed.

Mobile and manufactured home residents should know that, if an evacuation is called, they must evacuate – no matter where their home is located in the County. All mobile and manufactured homes are considered to be in Evacuation Zone A.



Power Pointers

- If you see a downed power line, do not touch it. Do not touch tree limbs or other objects touching a power line
- Do not attempt to tie generators into the house circuit. This can be dangerous to you, your neighbors, and to linemen. This should only be done by a certified electrician. Plug appliances directly into the generator
- Should the power go out while you are cooking, remember to turn the stove off and remove any cookware from the cooking surfaces and oven
- Do not open refrigerators or freezers during an outage unless absolutely necessary. Repeated openings cause the cold air to escape and food to thaw more quickly
- If you smell gas, leave your home immediately and call power company

Portable Generators

When a disaster cuts off electricity in your neighborhood, a portable generator can be your best friend. Or, it can cause serious harm. If you rely on a generator to provide power in an outage, it's critical to know how to use it properly.



Do	Don't
Run your machine a few times during the year, to ensure its ready when you need it.	Place a running generator inside your home, garage, or under eaves.
Have plenty of fresh fuel to power your generator.	Store fuel in your home or garage near fire hazards.
Check the oil and use heavy-duty, properly grounded extension cords.	Connect a generator to your home electrical box or exceed the wattage of your generator's capacity without the help of a licensed electrician.

If you receive an alert on your TV, phone, or radio:



Take the actions listed here.
 Follow instructions from local officials.
 Follow the instructions in the alert.



Advisory and Statement

Be aware! A hazard is expected to occur in your area or nearby, but its impact is not expected to be life-threatening.



Watch

Be prepared! A hazard may possibly occur in your area or nearby.



Warning

Take action! A hazard is expected to occur or is already occurring in your area or nearby, and its impact may be serious.

"THIS IS A TEST"

Officials sometimes send test or practice messages. Consider using this as a reminder to check your emergency plan and supplies.

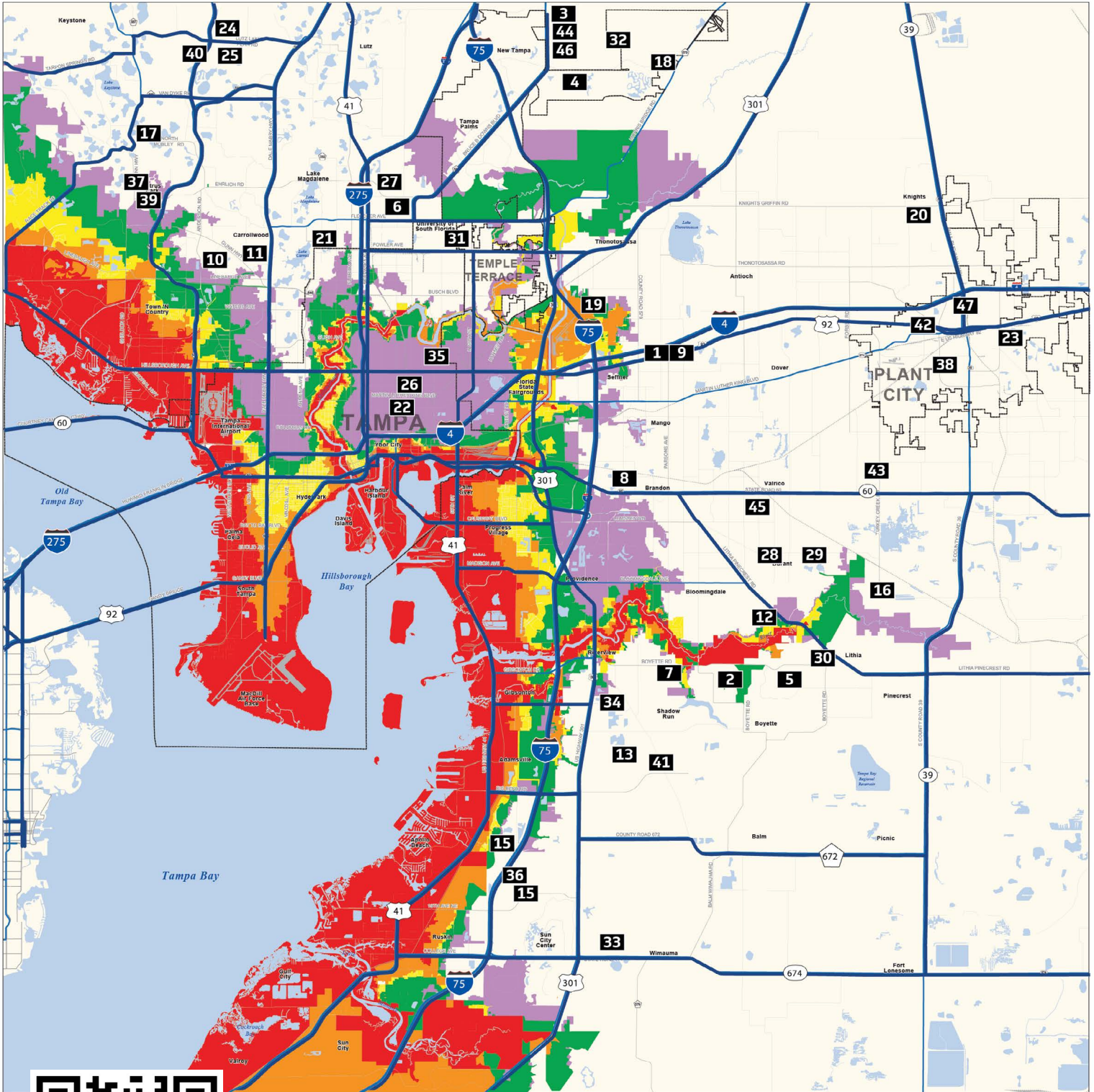
Some hazards may not have an advisory, watch, or warning.

Visit [Ready.gov/Be-Informed](https://www.ready.gov/be-informed) to learn more about hazards not included in this guide.

This is general guidance. Always defer to the alert.






Hillsborough County Evacuation Zones

Evacuation Routes 1 Shelters



Note: This is a quick reference map. For a more detailed map scan the QR code, or visit: HCFL.gov/heat

Legend

Evacuation Level	Wind Velocity (MPH)	Potential Tide Heights (FT)	Areas To Be Evacuated
A 	74 to 85	To 11'	Red areas plus all mobile home residents.
B 	96 to 110	To 17'	Red and Orange areas plus all mobile home residents.
C 	111 to 130	To 22'	Red, Orange, and Yellow areas plus all mobile home residents.
D 	131 to 155	To 31'	Red, Orange, Yellow, and Green areas plus all mobile home residents.
E 	156 and over	To 38'	Red, Orange, Yellow, Green, and Purple areas plus all mobile home residents.






Shelters

	Shelter Names	Address	Pets
1	Armwood High	12000 US Highway 92	
2	Barrington/Stowers	5925 Village Center Dr	✓
3	Bartels Middle	9190 Imperial Oaks Blvd	
4	Benito Middle	10101 Cross Creek Blvd	
5	Bevis Elementary	5720 Osprey Ridge Dr	
6	Bowers-Whitley / Muller	13609 N. 22nd St	
7	Boyette Springs Elementary	10141 Sedgebrook Dr	
8	Brandon High	1101 Victoria St	
9	Burnett Middle	1010 N Kingsway Rd	✓
10	Cannella Elementary	10707 Nixon Rd	
11	Carrollwood Elementary	3516 McFarland Rd	
12	Cimino Elementary	4329 Culbreath Rd	
13	Collins Elementary	12424 Summerfield Blvd	
14	Cypress Creek Elementary	4040 19TH Ave. NE	
15	Dorothy York Elementary	5995 Covington Garden Drive	
16	Durant High	4748 Cougar Path	✓
17	Hammond Elementary	8008 N Mobley Rd	
18	Heritage Elementary	18201 East Meadows Rd	
19	Jennings Middle	9325 Governors Run Dr	
20	Knights Elementary	4815 N Keene Rd	
21	Lake Magdalene Elementary	2002 Pine Lake Dr	
22	Lockhart Elementary	3719 N 17TH St	
23	Marshall Middle	18 S Maryland Ave	
24	Martinez Middle	5601 W Lutz Lake Fern Rd	
25	McKittrick Elementary	5503 Lutz Lake Fern Rd	
26	Middleton High	4801 N 22nd St	✓
27	Mort Elementary	1806 Bearss Ave	
28	Mulrennan Middle	4215 Durant Rd	
29	Nelson Elementary	5413 Durant Rd	
30	Newsome High	16550 Fishhawk Blvd	
31	Pizzo Elementary	11701 Bull Run	
32	Pride Elementary	10310 Lions Den Dr	
33	Reddick Elementary	325 West Lake Dr	
34	Sessums Elementary	11525 Ramble Creek Dr	
35	Sheehy Elementary	6402 N 40TH St	
36	Shields Middle	15732 Beth Shields Way	✓
37	Sickles High	7950 Gunn Highway	✓
38	Simmons Career Center	1202 W Grant St	
39	Smith, SGT Paul Middle	14303 Citrus Pointe Dr	
40	Steinbrenner High	5575 W. Lutz Lake Fern Rd	✓

	Shelter Names	Address	Pets
41	Summerfield Elementary	11990 Big Bend Rd	
42	Tomlin Middle	501 N Woodrow Wilson St	
43	Turkey Creek Middle	5005 Turkey Creek Rd	
44	Turner Elementary	9020 Imerial Oaks Blvd	✓
45	Valrico Elementary	609 S Miller Rd	
46	Wharton High	20150 Bruce B Downs Blvd	
47	Wilson Elementary	702 English St	

During an emergency, please follow Hillsborough County on social media (@HillsboroughFL) and your local news stations for up-to-date information on shelter availability.

The Saffir-Simpson Hurricane Scale

	Wind Speed	Type of Damage
	74-95 mph	Very dangerous winds will produce some damage: Well-constructed frame homes could have damage to roof, shingles, vinyl siding and gutters. Large branches of trees will snap and shallowly rooted trees may be toppled.
	96-110 mph	Extremely dangerous winds will cause extensive damage: Well-constructed frame homes could sustain major roof and siding damage. Many shallowly rooted trees will be snapped or uprooted and block numerous roads.
	111-129 mph	Devastating damage will occur: Well-built framed homes may incur major damage or removal of roof decking and gable ends. Many trees will be snapped or uprooted, blocking numerous roads.
	130-156 mph	Catastrophic damage will occur: Well-built framed homes can sustain severe damage with loss of most of the roof structure and/or some exterior walls. Most trees will be snapped or uprooted and power poles downed. Fallen trees and power poles will isolate residential areas.
	157 mph or higher	Catastrophic damage will occur: A high percentage of framed homes will be destroyed, with total roof failure and wall collapse. Fallen trees and power poles will isolate residential areas.

Source: <https://www.nhc.noaa.gov/aboutshws.php>



Emergency Shelters

In the event of an emergency, Hillsborough County has emergency shelters for residents and visitors. **Shelters are a last resort** and should be used only if you have no other options for evacuation. Residents should evacuate with friends or family or to a hotel/motel outside of the evacuation zone if possible.

If you must evacuate to a shelter, be advised:

- Shelters are opened on an as-needed basis
- Shelter openings may vary with each emergency
- Never go to a shelter unless Hillsborough County officials have announced it is open

Stay informed on shelter locations and openings by signing up at [HCFL.gov/HCFLAlert](https://www.hcfl.gov/HCFLAlert).

All schools are ADA compliant.

General Population Emergency Shelters

These shelters are intended to provide immediate protection and save the lives of those in the path of a catastrophic and deadly storm. If you need to shelter in a County evacuation shelter, keep in mind:

- Evacuation shelters will not have cots, blankets, or supplies like face masks and hand sanitizer
- Each resident may only have space the size of approximately one sleeping bag or 20 square feet
- Bring your disaster kit with bedding, medications, hygiene items, and any other specific items you might need for your family. **See page 5.** If you have specific comfort needs (i.e. special dietary or snacks), plan to bring those
- Alcohol, illegal drugs, and weapons are not permitted
- Plan for delays; transportation could take 90 minutes or longer and will have to make multiple stops
- Add money to your disaster fund for transportation service. You can always take a shared service like Uber, Lyft, cab companies, etc.
- Sheltering in place is a practical option to consider if you live in a sound structure outside of the evacuation area (especially if built since 2002 and not located in a flood prone area)
- Evacuate tens of miles instead of hundreds of miles
- The Hillsborough County Hurricane Evacuation Assessment Tool (HEAT) available at [HCFL.gov/StaySafe](https://www.hcfl.gov/StaySafe) includes real-time open/closed shelter locations, evacuation zones, and HART evacuation routes
- Visit [HCFL.gov/HCFLAlert](https://www.hcfl.gov/HCFLAlert) and register for HCFL Alert for the timeliest updates

Pet-Friendly Emergency Shelters

Hillsborough County offers limited pet-friendly shelters. To use a pet-friendly shelter you must:

- Bring proof of current rabies vaccination and license for dogs and cats
- Place pet on a leash or in a crate
- Bring a crate large enough for your pet to stand up and turn around. Cats need a crate large enough to contain litter and food/water
- Bring pet supplies, including: food, water, litter, treats, cleaning supplies, medications, etc.



You are responsible for the care of your pet while in the shelter.

Cohabitation of pets and owners is not permitted.

Special Needs Shelters

Hillsborough County residents with special needs can register for special needs shelters through the Florida Health Department in Hillsborough County by visiting [HCFL.gov/StaySafe](https://www.hcfl.gov/StaySafe) or hillsborough.floridahealth.gov

Those with special needs include:

- Someone with a medical condition that requires periodic observation, assessment, or maintenance
- Someone who depends on electricity for medical equipment, such as an oxygen machine or feeding tube
- Someone who, in a health expert's opinion, might not fare well in a general population shelter

Registration before a storm expedites entry at the special needs shelter and assists shelters with planning. Residents not registered prior to a storm will be triaged onsite to determine if they meet eligibility.

Instructions for registration and more information is available at [HCFL.gov/StaySafe](https://www.hcfl.gov/StaySafe).

It is important to pre-register for special needs shelters.

- Special needs shelters are for residents whose medical condition may require the use of electrical equipment, oxygen, or dialysis, or individuals with physical, cognitive, or medical conditions that may require assistance from medical professionals
- Please be ready when your transportation arrives; they will not return for you
- If you have a pet, please ensure you have all supplies prepared and that you have a carrier
- Bring a caregiver
- Remember only 60 square feet of space is available in Special Needs Shelters

Evacuation Assistance Available with HART: GoHART.org

If you have no way to evacuate when an evacuation is ordered:

- Contact HART Customer Service at (813) 254-4278 and follow the prompts for information
- Gather your family and pets, your necessary belongings, and go to the nearest HART bus stop
- County bus transportation (HART/Hillsborough County Sunshine Line/School District) will provide free emergency evacuation bus services to all HART bus stops
- County bus transportation will bring passengers from any HART bus stop to a HART transportation center
- From the HART transportation center, Hillsborough County School District buses will pick up passengers and take them to the nearest, available county shelter
- The State Evacuation Routes are available for people utilizing their cars to evacuate on an interstate. State Evacuation Routes signs are typically located along state thoroughfares. The signs are white and blue, include arrows, and read: Evacuation Route

If you do not evacuate when transportation is made available, the storm may prevent additional vehicles from coming to pick you up. During an evacuation, county bus transportation will not run at night.

4. How You Can Get Involved



When disaster strikes, local, state, and national emergency management professionals engage and respond, but more help is often necessary. Volunteer opportunities exist for residents to assist before, during, or after a disaster. Hillsborough County's CERT program educates volunteers about disaster preparedness and emergency situations that may impact the county.

By joining a CERT team, you will work with Hillsborough County's Office of Emergency Management and get training in:

- Basic disaster response skills
- Fire safety
- Light search and rescue
- Team organization
- Disaster medical operations

Another opportunity is with **ARES RACES**, a field organization of the American Radio Relay League (ARRL), the largest amateur radio advocacy and fraternal organization in the United States. ARES amateur radio operators establish local emergency communications volunteer groups. ARES Emergency Coordinators work with local government agencies, first responders, and offices of Emergency Management to determine communications needs.

To volunteer, visit www.hillsboroughares.org



Volunteer Organizations Active in Disaster (**VOAD**) and Community Organizations Active in Disaster (**COAD**) are additional ways to serve the community. If you are part of an existing company or organization and want to learn more about disaster management, Scan the QR code to receive additional information.

Not part of an established group or company and would like to learn about disaster management [volunteer opportunities](#), scan the QR code.

From being a part of a CERT team or finding a VOAD or COAD in your area, there are many ways you can help your community before, during, and after a disaster.

Volunteer



More info



Ready to Recover

For those impacted by a storm or other disaster, getting life back to normal will take time and resources. Hillsborough County and its local, state, and national partners will be available to assist. After a large-scale disaster, it could be weeks before roads are safe and reopened and rescue workers can deliver water and food to the area. Grocery stores and other basic services may remain closed for a long time.

This is why it's important to stay informed. Look for critical information from Hillsborough County on local television, radio, HCFL.gov, and social media.

When Authorities Say It's Safe to Return

- Do not go near downed power lines, floodwaters, etc.
- Enter your home with caution
- Open windows and doors to ventilate and dry your home
- Check electric or gas
- Turn the power off if house is/was flooded
- Check refrigerated foods for spoilage
- Use the telephone only for emergency calls
- Beware of snakes, insects, and other animals driven to higher ground by floodwater
- Do not use candles or open flames indoors
- Use a flashlight to inspect for damage
- Take photos of the damage to help in filing insurance claims
- Contact your insurance claims agent as soon as possible



Federal Emergency Management Agency (FEMA) Funds

When a disaster happens, affected areas might be eligible for individual funding assistance through the Federal Emergency Management Agency (FEMA). Hillsborough County helps FEMA determine eligibility by taking the following steps:

- County officials ask residents to report property damage and unmet needs (food, clothing, shelter) and request debris pick-up by completing a form at HCFL.gov/StaySafe.
- The information provided will direct the appropriate government or non-governmental resource to affected residents.
- Hillsborough County Code Enforcement will visit neighborhoods after the storm to assess damage once it is safe to do so. A detailed assessment of each home will occur on a second Code Enforcement visit. If a resident is not home when they return, Code Enforcement will leave a door hanger with the name of the inspector who conducted the visit and the phone number to reach Code Enforcement.
- Hillsborough County will then notify the State of Florida and FEMA of areas within the county that sustained damage from the disaster.
- Hillsborough County encourages residents who sustained damage or losses from a disaster to begin the FEMA individual assistance application process as soon as possible.

Here's How to Start the FEMA Individual Application Process

Call the toll-free application number 1-800-621-FEMA (3362) or register online at FEMA.gov. These are the ONLY ways to apply for assistance.

FEMA will need:

- Proof of income, insurance coverage, damage to residence, and housing needs.
- Signed document saying that a member of the household was a U.S. citizen, non-citizen national, or qualified alien at the time of the disaster, along with identification.

Once an application is submitted:

- FEMA will provide an application number to help locate the files in the system in the future. Write this number down to have it secure and handy.
- Afterwards, a FEMA inspector will call to arrange a visit to look at disaster-related damages for FEMA's Individuals and Households Program.
- Those who qualify for FEMA's Individuals and Households Program will receive a check in the mail or direct deposit and a separate letter explaining how to use the assistance.

To check on the status of a FEMA disaster assistance application, go to [DisasterAssistance.gov](https://www.disasterassistance.gov).

U.S. Small Business Administration (SBA) Loans

In addition to FEMA funds, SBA low-interest loans are available to business owners, nonprofit organizations, renters, and homeowners who suffer losses due to a disaster.

- To apply for assistance or receive more information, visit [sba.gov/funding-programs/disaster-assistance](https://www.sba.gov/funding-programs/disaster-assistance). To check the status of an SBA loan or to make a payment, go to lending.sba.gov.
- The team at Florida SBDC at Hillsborough works alongside SBA business loan specialists to provide information and assist businesses in completing state and federal disaster loan applications. Contact Florida SBDC at Hillsborough County at [HCFL.gov/FSBDC](https://www.hcfl.gov/FSBDC) or (813) 204-9267.

Donate to the Hillsborough County Disaster Relief Fund

Residents are encouraged to help fellow residents in need after a disaster. To provide residents with a secure way to donate, Hillsborough County established the Hillsborough County Disaster Relief Fund with Lutheran Services Florida to fund recovery efforts for residents impacted by disasters. Funds collected will go directly to residents through nonprofit organizations such as the Salvation Army and the American Red Cross. Donations will not be used for any governmental services or administrative costs.

Donations can be made to the Hillsborough County Disaster Relief Fund by:

- Online: Visit www.lsfnet.org/hcfl to make an online donation.
- Check: Payable to "Hillsborough County Relief Fund" and mail to:

Lutheran Services Florida
3627 W. Waters Ave.,
Tampa, FL 33614.



Family Emergency Communication Plan

HOUSEHOLD INFORMATION

Person #1: _____

Address: _____

Mobile #: _____

Other # or social media: _____

Email: _____

Important medical or other information: _____

Person #2: _____

Address: _____

Mobile #: _____

Other # or social media: _____

Email: _____

Important medical or other information: _____

SCHOOL, CHILDCARE, CAREGIVER, AND WORKPLACE EMERGENCY PLANS

Person #1: _____

Address: _____

Emergency/Hotline #: _____

Website: _____

Emergency Plan/Pick-Up: _____

Person #2: _____

Address: _____

Emergency/Hotline #: _____

Website: _____

Emergency Plan/Pick-Up: _____

Get Connected. Stay Alert.

Hillsborough County's official mass notification system

HCFL.gov/HCFLAlert

IN CASE OF EMERGENCY CONTACT

Name: _____

Mobile #: _____

Address: _____

OUT-OF-TOWN CONTACT

Name: _____

Mobile #: _____

Address: _____

EMERGENCY MEETING PLACES

Indoor: _____

Instructions: _____

Out-of-Neighborhood: _____

Instructions: _____

Out-of-Town: _____

Instructions: _____

IMPORTANT NUMBERS OR INFORMATION

Police - Dial 911 or #: _____

Fire - Dial 911 or #: _____

Poison Control #: _____

Doctor #: _____

Doctor #: _____

Pediatrician #: _____

Dentist #: _____

Medical Insurance #: _____

Policy #: _____

Hospital / Clinic #: _____

Pharmacy #: _____

Homeowner/Rental Insurance: _____

Flood Insurance: _____

Policy #: _____

Veterinarian: _____ Kennel: _____

Electric Company #: _____

Water Company #: _____

Alternate/Accessible Transportation #: _____

Other #: _____

Hillsborough Seniors

Hillsborough County understands that disaster planning can be stressful and strives to give senior residents the tools they need to plan and be ready. Planning early and getting family, friends, and neighbors involved in your plans will help lessen the load.

Support Team

Including a family member, friend, or neighbor in disaster planning is important to your safety. Before hurricane season begins, identify two or three people who can help you make and carry out a safety plan. Give at least one trusted person a key to your home and knowledge of the emergency to-go kit location. If a disaster occurs, having a support team can help you get ready and get out if necessary.



Evacuation Zones, Transportation, and Your Risk

Your home and its location will determine your storm risk. Do you know your evacuation zone? An evacuation map and shelter information are listed on pages 12-13 of the Disaster Guide. Find your evacuation zone by visiting [HCFL.gov/HEAT](https://www.hcfl.gov/HEAT).

If you live in a mobile or manufactured home, your evacuation zone is always Zone A. Visit pages 14-15 in the Disaster Guide for detailed shelter and registration information.

In the event you need transportation to an evacuation shelter, HART and Hillsborough's Sunshine Line will be ready to help. Visit page 16 for more information.

Personal Needs and Home Needs

Take an assessment of both the personal items and support you will need to safely get through a disaster. Which personal items are necessary for daily life? Do you need medications, oxygen support, or help with your pet? Are there mobility issues to consider?

After a storm, how will you clean up the debris around your home? Now is the time to have your trees and shrubs trimmed. Have a professional check your roof, doors, garage doors, and windows for strength against wind and water.

Make a Plan and Pack an Emergency Kit

Once you know your evacuation zone and have assessed personal needs, it is time to make a disaster plan. Together with your support team, write down your plan. The Family Emergency Communication Plan on **page 19** and the Notes page at the back of the guide are helpful tools. Keep your plan handy and give copies to your support team and other important caregivers.

Things to Consider

If you must evacuate, where will you go, and how will you get there? Will you evacuate to a friend or family member's home or to a shelter?

If a shelter is your destination, do you have a medical condition that requires observation or assessment? Do you depend on electricity for medical equipment, like an oxygen machine or feeding tube? View **page 15** in the guide for special needs shelter pre-registration information.

Packing Your Kit

Your emergency kit should contain the supplies listed on page 5 of the guide and any personal items specific to your special needs. Keep your kit in a cool, dry, easily accessible place until needed.

Planning for Your Pet

Remember, your pet should never be left behind. If your disaster plan includes evacuating to a friend or family member's home, make sure they will welcome your pet. Pack a pet disaster supply kit, and make sure the pet is always on a leash or in a carrier when outside the home or car. Alternatively, if you have to evacuate to a pet-friendly shelter, get the details on **page 15** or scan the QR code for more information.



Mobile and Manufactured Homes

Extreme winds and flying debris can cause major damage to mobile and manufactured homes. When an evacuation order is issued for Zone A prior to a hurricane, residents living in mobile and manufactured homes must evacuate, no matter where they reside in Hillsborough County.

Now is the time to plan your evacuation route. It is also the time to prepare your mobile or manufactured home to help minimize damage and increase the likelihood of having a home to return to.

Get Insured

Residents in mobile and manufactured homes should research insurance options keeping in mind that not all insurance providers offer mobile home insurance in all states. Insurance for mobile and manufactured homes typically includes physical damage coverage for the structure and personal liability coverage for the contents inside. Some companies offer peril coverage to cover specific causes of loss. It is recommended to know the options and get the coverage that is right for you.

Hurricane Straps and Tie Downs

Even though residents need to leave when an evacuation is called, there are ways to minimize storm damage to mobile and manufactured homes. Anchoring the home with hurricane straps and tie downs can reduce the risk of a home shifting or lifting. When a mobile or manufactured home is properly anchored, wind force will more evenly distribute around the home. Before hurricane season, check and secure tie downs or work with a professional to do so.

Roofs, Windows, Doors, and Yards

Problematic roofs can blow away in heavy winds, exposing personal property to water, wind, and debris. Gaps in roofs can be the entryway for sharp objects. Before June 1, check your roof for loose shingles, gaps in flashing, or leaks and cracks and repair appropriately. Doors and windows can be barriers to wind and rain. Fortifying them with removable shutters or plywood may help during a hurricane.

Wind can turn typical yard objects into projectiles. Before a storm, move patio furniture, potted plants, chimes, grills, etc., inside, and prune shrubs and trees of dead and decaying branches.

Taking the steps above can help you and your property stay safe this storm season.

Homeless & Community Services

Hillsborough County's Homeless & Community Services department partners with community organizations during times of crisis and disaster to provide a variety of services for the most vulnerable people in the county. Two of those critical functions are driven by the weather: implementation of the Cold Weather Shelter Program and support for Hillsborough County's extreme heat response efforts.



Cold Weather Shelters open when the National Weather Service expects local temperatures including wind chill to dip to or below 40 degrees.

Visit [HCFL.gov/Homeless](https://www.hcfl.gov/Homeless) for more information and a current shelter list.

***Organizations interested in hosting a cold weather sheltering site in the future can contact (813) 274-6834 for more information.**

Extreme Heat Response

No matter if you are on a playing field or a construction site, too much heat can be dangerous. Extreme hot and humid conditions may reduce the body's ability to cool itself, which can lead to heat exhaustion and other heat-related illnesses. Hillsborough County has water bottle filling stations and water fountains at recreation centers, libraries, and other facilities throughout the county to help quench your thirst on the go.

Extreme heat tips

- **Drink plenty of fluids:** Drink more fluids, regardless of how active you are. Don't wait until you're thirsty to drink.
- **Wear appropriate clothing:** Choose lightweight, light-colored, loose-fitting clothing.
- **Stay cool indoors:** Stay in an air-conditioned place as much as possible.
- **Schedule outdoor activities carefully:** Try to limit your outdoor activity to when it's coolest, like morning and evening hours.
- **Wear sunscreen:** Sunburn affects your body's ability to cool down and can make you dehydrated.
- **Do not leave children or pets in cars:** Cars can quickly heat up to dangerous temperatures, even with a window cracked open.
- **Know the signs:** Learn the signs and symptoms of heat-related illnesses and how to treat them.

**Information adapted from Centers for Disease Control and Prevention*

The County provides cooling kits to community partners for distribution to unsheltered persons and vulnerable populations.

Learn more about Homeless Services at [HCFL.gov/Homeless](https://www.hcfl.gov/Homeless)

Affordable Housing

When a natural disaster strikes and the president or governor issues an executive order declaring a disaster in Hillsborough County, the Affordable Housing department will administer state funds to assist residents with low to moderate incomes in the following ways:

Repair Assistance

- Payment of insurance deductibles for repair/rehabilitation of homes covered by homeowners' insurance policies
- Purchase of emergency supplies to waterproof damaged homes
- Interim repairs to avoid further damage, such as tree and debris removal required to make housing units habitable
- Construction of wells or repair of existing wells where public water is unavailable
- Security deposits and temporary rental assistance for displaced households
- Removal of impending hazards that may damage a structure

Foreclosure Prevention Assistance

- Payment of past due mortgage payments (greater than one month up to 180 days) for payments of mortgages where foreclosure proceedings were initiated after disaster was declared. Eligible expenses include delinquent mortgage payments (principal, interest, taxes and insurance) and utility assistance
- Foreclosure prevention counseling with Housing Counseling

Owner Occupied Rehabilitation

Hillsborough County or eligible sponsors or subrecipients may perform necessary rehabilitation on substandard eligible single-family housing units for owner-occupied households. The County or eligible sponsors or subrecipients may perform new additions to the existing home or new construction or rehabilitation/preservation on an accessory dwelling unit (ADU) that will be occupied by family members to address overcrowding conditions. Improvements may include barrier removal, special needs modifications, health and safety repairs as needed, and the replacement of major systems such as HVAC, plumbing, roofing, and electrical.

Additional Resources

- Visit [HCFL.gov/StaySafe](https://www.hcfl.gov/StaySafe) for more information on disasters in Hillsborough County, more in-depth tips on how to make a plan, evacuation, and shelter in place information
- Visit [Ready.gov](https://www.ready.gov) for more information about preparing for disasters and the government's role in response
- Visit [FloridaDisaster.biz](https://www.floridadisaster.biz) to register your business in case of disasters
- Visit [HCFL.gov](https://www.hcfl.gov) and search under Economic Development for more business services, workshops, and resources

Important Contact Information

The following numbers may be useful in case of emergencies. Calling 911 should be reserved for emergencies only. For all the information found in this guide and more, you can visit [HCFL.gov/StaySafe](https://www.hcfl.gov/StaySafe).

Disaster Related Information	Department / Agency	Phone Number	Website
Special Needs Shelter Registration	Florida Department of Health	(813) 307-8063	HCFLGov.net/StaySafe
General information and assistance	Hillsborough County Customer Service Call Center	(813) 272-5900	HCFLGov.net/StaySafe
Pet information	Hillsborough County Pet Resource Center	(813) 744-5660	HCFLGov.net/StaySafe
Building and development information	Hillsborough County Development Services	(813) 272-5600	HCFLGov.net/StaySafe
Solid waste information	Hillsborough County Solid Waste	(813) 272-5680	HCFLGov.net/StaySafe
Business preparation and assistance	Hillsborough County Economic Development	(813) 204-9267	HCFLGov.net/StaySafe
Law enforcement information	Florida Highway Patrol	(813) 558-1800	Flhsmv.gov
Law enforcement information	Hillsborough County Sheriff's Office	(813) 247-8000	Teamhcso.com
Law enforcement information	Tampa Police Department	(813) 276-3200	Tampa.gov/Police
Law enforcement information	Plant City Police Department	(813) 757-9200	PlantCityGov.com/Police
Law enforcement information	Temple Terrace Police Department	(813) 506-6500	TempleTerrace.gov/171/Police-Department
Communications and internet information	Frontier	(800) 239-4430	Frontier.com
Communications and internet information	Spectrum	(800) 267-6094	Spectrum.com
Natural gas utilities	TECO Peoples Gas	(877) 832-6747	Peoplegas.com
Electric utilities	TECO	(877) 588-1010	Tecoenergy.com
Crisis counseling and service referral information	Crisis Center of Tampa Bay	211	Crisiscenter.com
Crisis counseling and service referral information	American Red Cross	(813) 348-4820	Redcross.org
Crisis counseling and service referral information	Catholic Charities	(813) 631-4370	Ccdosp.org
Crisis counseling and service referral information	Salvation Army	(813) 226-0055	Salvationarmyflorida.org/tampa
Business preparation and assistance	Business Disaster Hotline	(813) 301-7458	N/A
Transit and emergency transportation information	Hillsborough Area Regional Transit (HART)	(813) 254-4278	GoHART.org
Drainage issues, street flooding, or other flooding issues	Hillsborough County Public Works	(813) 635-5400	HCFLGov.net/AtYourService

Notes: _____



This Hurricane Season

En esta temporada de huracanes

HCFL
alert



Get Connected.
Stay Alert.

Conéctese.
Manténgase alerta.

Sign up today!

¡Inscríbese hoy mismo!

Visit HCFL.gov/HCFLAlert



Sign up today to receive HCFL Alerts from Hillsborough County for emergency notifications and more.

Inscríbese hoy mismo para recibir alertas HCFL sobre notificaciones de emergencia del condado de Hillsborough y mucho más.



Hillsborough
County Florida